FRONT LINE SERVICE: MUNICIPAL ASSESSOR'S OFFICE (MAO) BRIEF DESCRIPTION: MAO A-1 TRANSFER OF OWNERSHIP, UPDATE/RECONCILE TAX DECLARATION BASED ON TITLE

S	STEPS / PROCESSES			DURATION	FEES AND CHARGES
CLIENT	REQUIREMENTS/ DOCUMENTS NEEDED	RESPONSIBLE PERSONNEL			
Submits proper documents to transfer declared owner/s of Tax Declaration	Tax Declaration - Title (if applicable) - Latest Realty tax receipt - Sales tax receipt	Verifies the validity of documents submitted Retrieves office copy/ies of Tax Declaration for verification and documentation	FRANCISCO C. PARIS ENGR. RIZALINA O. MANONGDO RIZZA G. CARON CHARITO H. VALLO LADY DIANNA T. SISON THELMA V. FERNANDEZ	15 – 30 minutes	Php 100.00 each
Signs the Newly typed TD	 BIR Cert. Authorizing Registration Deed of transfer of ownership Community tax receipt 	Types pertinent data on the New TD and stamps the TD Number Submits the New TD to the Mun. Assessor for verification and signature	LORETA S. APIADO GEMMA M. GABRILLO		
Receives the New TD from MAO	- SPA, if authorized person	Issues the New TD in the name of the declared owner/s.			

MAO A-2 Issuance of Real Property Tax Order of Payment (RPTOP)

STEPS / PROCESSES			PERSON RESPONSIBLE		FEES AND
CLIENT	REQUIREMENTS/	RESPONSIBLE		DURATION	CHARGES
	DOCUMENTS NEEDED	PERSONNEL			
Requests for issuance of RPTOP	- Letter request (if available)	Verifies presented	FRANCISCO C. PARIS		
(written)	- Tax Declaration	document/s	ENGR. RIZALINA O. MANONGDO	5 - 10	
			RIZZA G. CARON	minutes	FREE
Presents previous year/s payment/s	- Latest Realty Tax Receipt	Retrieves office copy of	CHARITO H. VALLO		
and/or copy of Tax Declaration		TD for confirmation	LADY DIANNA T. SISON		
Pagaines the PPTOP and presents			THELMA V. FERNANDEZ		
Receives the RPTOP and presents the same to the Treasurer's Office -					
Land Tax Division for			LORETA S. APIADO		
computation/payment		Supplies needed data and	GEMMA M. GABRILLO		
computation payment		issues duly filled RPTOP			
		to client			
			JUAN E. MACARAEG		
		Returns the retrieved TD	FERNANDO V. SARMIENTO		
		to its proper location			

MAO A-3 ISSUANCE OF CERTIFIED TRUE COPY OF TAX DECLARATION

STEPS / PROCESSES			PERSON RESPONSIBLE	DURATIO	FEES AND CHARGES
CLIENT	REQUIREMENTS/ DOCUMENTS NEEDED	RESPONSIBLE PERSONNEL		N	
Requests for issuance of Certified True Copy of TD/s Presents owner's copy or supporting document/s	- Tax Declaration - Deed of transfer of ownership - Title	Verifies the document/s and retrieve office copy of TD Types the certified true copy of TD/s based on available file and indicating purpose for the request		10 – 15 minutes	PHP 100.00 each
Pays appropriate amount at the Treasurer's Office		Signs the certified true copy of TD	GEMMA M. GABRILLO		
Receives the document/s		Submits to Mun. Assessor for verification and signs the document/s Releases the certified true copy of TD to client	JUAN E. MACARAEG FERNANDO V. SARMIENTO		
		Returns the retrieved TD to its proper place			

BRIEF DESCRIPTION: MAO A-4 ISSUANCE OF CERTIFICATE OF IMPROVEMENT/NO IMPROVEMENT

STEPS / PROCESSES		PERSON RESPONSIBLE	DI ID ATTION	FEES AND	
CV TENTE				DURATION	CHARGES
CLIENT	REQUIREMENTS/	RESPONSIBLE			
	DOCUMENTS NEEDED	PERSONNEL			
Presents owner's copy of TD	Owner's copy of Tax	Retrieves the Office copy			
	Declaration	of TD/s and verifies	FRANCISCO C. PARIS		
		presented TD	ENGR. RIZALINA O. MANONGDO		
		Types/prints the certificate.	RIZZA G. CARON	5 10	
Pays appropriate amount for the			CHARTE HALLO	5 – 10	
certification at the Treasurer's			CHARITO H. VALLO	minutes	
Office			THELMA V. FERNANDEZ		PHP 100.00
		Signs the certificate and			each
		submit to Mun. Assessor	GEMMA M. GABRILLO		
		for verification and	FERNANDO V. SARMIENTO		
		signature.	JUAN E. MACARAEG		
		Releases the certificate to			
		the client.	LADY DIANNA T. SISON		
Receives the certificate		Returns the Office copy of			
		TD to proper place.			

BRIEF DESCRIPTION: MAO A-5 ISSUANCE OF CERTIFICATE OF LANDHOLDINGS/NO LANDHOLDINGS

STEPS / PROCESSES			PERSON RESPONSIBLE	DURATION	FEES & CHARGERS
CLIENT	REQUIREMENTS/ DOCUMENTS NEEDED	RESPONSIBLE PERSONNEL			
Presents owner's copy of TD	Owner's copy of Tax Declaration/s	Retrieves the Office copy of TD/s and verifies presented TD Types or prints the certificate.	ENGR. RIZALINA O. MANONGDO	5 – 10 minutes	PHP 100.00 each
Pays appropriate amount for the certification at the Treasurer's Office		submit to Mun. Assessor	CHARITO H. VALLO THELMA V. FERNANDEZ LORETA S. APIADO GEMMA M. GABRILLO FERNANDO V. SARMIENTO JUAN E. MACARAEG LADY DIANNA T. SISON		
Receives the certificate		Returns the Office copy of TD to proper place.			

BRIEF DESCRIPTION: MAO A-6 PHOTOCOPYING OF DOCUMENTS (TAX MAPS, TAX DECLARATION, ETC.)

STEPS / PROCESSES					
CLIENT	REQUIREMENTS/ DOCUMENTS NEEDED	RESPONSIBLE PERSONNEL	PERSON RESPONSIBLE	DURATION	FEES AND CHARGES
Requests for issuance of Certified True Copy of TD/s	Request Letter of Owner	Searches and locates the office document/s requested Photocopy the requested document/s at a nearby photocopy/Xerox shop	ENGR. RIZALINA O. MANONGDO	10 – 15 minutes	PHP 100.00 each
Pays appropriate amount at the Treasurer's Office		Xerox Copy on the photocopied document/s Submit duly stamped	CHARITO H. VALLO THELMA V. FERNANDEZ LORETA S. APIADO		
Receives the document/s		document/s to Mun. Assessor for appropriate signature Release the document/s Returns the retrieved document/s to proper place	GEMMA M. GABRILLO FERNANDO V. SARMIENTO JUAN E. MACARAEG LADY DIANNA T. SISON		

FRONT LINE SERVICE: MUNICIPAL ASSESSOR'S OFFICE (MAO) BRIEF DESCRIPTION: MAO A-7 INSPECTION, ASSESSMENT, RE-INSPECTION AND/OR RE-ASSESSMENT OF PROPERTY/IES FOR THE ISSUANCE OF A NEW/REVISED TAX DECLARATION/S

STEPS / PROCESSES			PERSON RESPONSIBLE	FEES &	
CLIENT	REQUIREMENTS/ DOCUMENTS NEEDED	RESPONSIBLE PERSONNEL		DURATION	CHARGES
Requests for issuance of New/Revised Tax Declaration of a certain property (verbal or written) Accompanies the Municipal Assessor & Assessment Officer to the site of the property/ies Submits supporting documents Signs the documents Receives and submit the documents to the Provincial Assessor (Provincial Assessor will issue owners copy of TD to client) Client pays the corresponding taxes at the Treasurer's Office presenting the Newly Issued/Revised Tax	- Tax Declaration - Title - Building permit - Community Tax Certificate of Owner/Authorized Representative, Proof of Purchase for machineries etc.	Assessment Officer and Municipal Assessor inspects the site Assessment Officer types the pertinent data on the Tax Declaration and issues New Notice of Assessment to client Submits the documents for signature of the Mun. Assessor Releases the documents to the client for signature and approval of the Provincial Assessor	FRANCISCO C. PARIS ENGR. RIZALINA O. MANONGDO	1-2 days	Realty Tax payment dependent on Market Value / Assessed Value

FRONT LINE SERVICE: MUNICIPAL ASSESSOR'S OFFICE (MAO) BRIEF DESCRIPTION: MAO A-8 ANNOTATION OF REAL ESTATE MORTGAGE, CANCELLATION OF ENCUMBRANCE, ADVERSE CLAIMS, ETC.

STEPS / PROCESSES			PERSON RESPONSIBLE	FEES &	
CLIENT	REQUIREMENTS/ DOCUMENTS NEEDED	RESPONSIBLE PERSONNEL		DURATION	CHARGES
Presents the document/s for annotation Client pays required amount due at the Treasurer's Office	Affidavits, or Court Orders, or Cancellation/Discharge of Mortgage, or Real Estate Mortgage	Verifies the validity of documents presented Searches the Assessment Roll, if applicable Retrieves office copy of TD/s Stamps the office copy and owner's copy of TDs for verification and signature of the Mun. Assessor Releases the Annotated owner's copy of TD/s to the client	FRANCISCO C. PARIS ENGR. RIZALINA O. MANONGDO RIZZA G. CARON CHARITO H. VALLO LADY DIANNA T. SISON THELMA V. FERNANDEZ LORETA S. APIADO GEMMA M. GABRILLO JUAN E. MACARAEG FERNANDO V. SARMIENTO	10 – 15 minutes	Php 100. 00 each
Receives the Annotated owner's copy of TDs		Returns the annotated office copy to proper place			

FRONT LINE SERVICE: MUNICIPAL ASSESSOR'S OFFICE (MAO) BRIEF DESCRIPTION: MAO A-9 VERIFICATION OF LOCATION OF PROPERTY AND/OR VICINITY MAP

STEPS / PROCESSES			PERSON RESPONSIBLE		FEES &
CLIENT	REQUIREMENTS/ DOCUMENTS NEEDED	RESPONSIBLE PERSONNEL		DURATION	CHARGES
Presents supporting document and/or writes the necessary data to locate the property/ies	Tax DeclarationTitleCadastral LotPINTransfer of Ownership	Tax Mapper identifies and locates the property based on available Tax Maps and/or related documents		Search time varies depending on presented documents.	Php 100.00 each